Metrc Support Bulletin

Bulletin Number: WV_IB_0044	Distribution Date: 01/08/2026	Effective Date: 01/21/2026
Contact Point: Metrc Support	**Subject:** Item Approval Industry Webinar 1/21/26	
Reason: To inform WV licensees of an informational webinar about the new item approval process in Metrc.		

Greetings,

Metrc, in conjunction with West Virginia Office of Medical Cannabis, is announcing a live webinar for West Virginia cannabis licensees to provide information related to the new item approval process in Metrc.

Please review **WV Industry Bulletin #43** for information on the new item categories and item approval process being implemented on January 13, 2026.

Metrc webinar will cover topics including:
- Item creation employee permissions
- Item creation basics
- Item creation new requirements (required fields, photo upload, etc)
- Item approval status meanings/definitions
- Q&A from attendees

West Virginia Item Approval Industry Webinar

Wednesday, January 21st, 2026

1:00pm – 2:00pm EST

This webinar is for West Virginia Metrc Users only. You must be an employee of a cannabis businesses permitted by the WV OMC to register.

To get the link for this webinar:
- Go to Metrc Learn (create login if this is your first time)
- Confirm you have taken WV New Business Fundamentals training in Metrc Learn (take the ~1.5hr course if needed)
- Enroll in the course titled "West Virginia Item Approval Industry Webinar"
- The link for the webinar will appear in the course details

Metrc LLC
For additional support,
please visit Support.Metrc.com

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Metrc resources

Need help getting started? We've put together training materials in Metrc Learn and Metrc Expert to make sure you're set up for success.

Metrc Support – If you have any questions or need additional support, please contact Metrc Support at Support.Metrc.com.

Thank you for your continued partnership.

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