

# Metrc Support Bulletin



<b>Bulletin Number:</b> MS_IB_0042	<b>Distribution Date:</b> 02/13/2026	<b>Effective Date:</b> 03/02/2026
<b>Contact Point:</b> Metrc Support	<b>Subject:</b> Non-THC Infused Flower and Pre-roll Item categories	
<b>Reason:</b> Metrc providing guidance on new Non-THC Infused Flower/Pre-roll Item categories and updated Lab Test Batches		

Greetings,

Metrc, in conjunction with the Mississippi Department of Health are pleased to provide information regarding new item categories being added to Metrc on 03/02/2026 and testing updates for infused flower and Conc. Infused Pre-rolls

Please read on for additional information.



On March 2, 2026, new item categories will be available for use within Metrc for Non-THC Infused items. These items will be restricted to creation by licensed processors.

- Non-THC Infused Flower
- Non-THC Infused Pre-rolls

*Please utilize the new item category when creating Non-THC Infused products.*

Also, there will be 2 new lab test batches that correlate with the new item categories. Those lab test batches are:

- Non-THC Infused Flower
- Non-THC Infused Pre-rolls

*Please utilize the appropriate lab test batch when creating Non-THC Infused test sample packages.*

**Please note:**

- The Non-THC Infused Flower and Pre-rolls will have a maximum passing amount of 30% Total THC.
- The Non-Infused Flower and Pre-rolls will deduct from patient flower allotment

Additionally, a new lab test batch will be added for the existing item category, Infused Flower. That lab test batch is:

- Infused Flower

*Please utilize the appropriate lab test batch when creating infused flower test sample packages.*

**Please note:**

- Lab Test Batches for Infused Flower and Conc. Infused Pre-rolls will be updated to have a minimum passing amount of 28% Total THC and a maximum passing amount of 60% Total THC.
- Infused Flower and Conc. Infused Pre-roll items will deduct from patient infused/concentrate allotment.



## Metrc resources

If you have any questions, or need additional support, the following resources are available:

### Contact Metrc Support

By navigating to [Support.Metrc.com](https://support.metrc.com), or from the Metrc System, click Support and navigate to support.metrc.com and it will redirect to the portal.

*Please note:* If accessing the portal for the first time, a username (which is established when logging in), the respective state and “Facility license number”, and a valid email to set a password are required.

### Metrc Learn

Metrc Learn is designed to provide users with interactive, educational information on system functionality to expand skillsets and drive workflow efficiencies.

Accessing [Metrc Learn](#) is simple through the following convenient locations:

#### From within the Metrc system

Navigate to the Support area on the navigational toolbar and select “Sign up for Training” to register.

### Access additional resources

In the Metrc system, click on the Metrc Expert icon and search for the appropriate topic or type in a question.

Thank you for your continued partnership.