

<b>Bulletin Number:</b> MS_IB_43	<b>Distribution Date:</b> 02/13/2026	<b>Effective Date:</b> 03/02/2026
<b>Contact Point:</b> Metrc Support	<b>Subject:</b> Transfer and Transporter Hub Updates	
<b>Topic:</b> Metrc providing guidance on Transfer and Transporter Hub updates		

Greetings,

Metrc, in conjunction with the Mississippi Department of Health, is pleased to announce updates to transfers and the transporter hub.

Please read on for more information.

## **Waste Disposal Transfers**

Starting on March 2nd, 2026, licenses can now create transfers to Waste Disposal facilities containing packages of all Testing Statuses. Those statuses include:

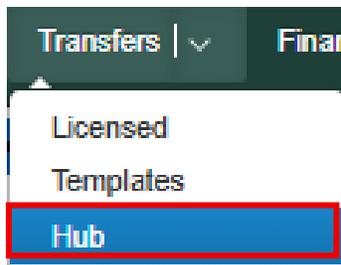
- Test Passed
- Test Failed
- Retest Passed
- Retest Failed
- Remediated
- Testing In Progress
- Submitted For Testing
- Not Required
- Not Submitted

## **Transfers Hub Updates**

The following license types have access to the Transfer Hub:

- Transporter
- Medical Testing Facility
- Waste Disposal Facility

The Transfer Hub is located in the Transfers area on the Navigational Toolbar – **see Figure 1.**



**Figure 1: Transfer Hub**

Starting on March 2nd, 2026 licensees with permission to access the Transfers Hub will have the ability to edit the planned route field of the manifest. – **see Figure 2.**

**Edit Transporter Info**

Manifest	0000007602	Transfer Type	Lab Transfer
Originating Lic. No.	C0001	Destination Lic. No.	T0001
Originating Name	MS - Cultivator	Destination Name	MS - Testing Facility
Main Phone No.	555-555-5555	Main Phone No.	555-555-5557
Mobile Phone No.		Mobile Phone No.	

Delivery Direction  
**OUTBOUND // TO DESTINATION**

Est. Departure: 01/08/2026 03:47 PM  
Est. Arrival: 01/08/2026 03:47 PM

**Planned Route**: Go down Bud Street for 3 miles. Location is on the right.

<b>Driver 1</b>	Type part of the Driver Name... (clear)	<b>Vehicle 1</b>	Type part of the vehicle make, m... (clear)
Driver's Name	Lauryn Hill	Vehicle Make	Big
Employee ID	09876	Vehicle Model	Truck
Driver's Lic. No.	D4E5F6	License Plate	123123

+ 1 (details)

Cancel Update Transporter Info

Figure 2: Edit Planned Route

## **Metrc Resources**

If you have any questions, or need additional support, the following resources are available:

### **Contact Metrc Support**

By navigating to [Support.Metrc.com](https://support.metrc.com), or from the Metrc System, click Support and navigate to support.metrc.com and it will redirect to the portal.

*Please note:* If accessing the portal for the first time, a username (which is established when logging in), the respective state and “Facility license number”, and a valid email to set a password are required.

### **Metrc Learn**

Metrc Learn is designed to provide users with interactive, educational information on system functionality to expand skillsets and drive workflow efficiencies.

Accessing [Metrc Learn](#) is simple through the following convenient locations:

#### **From within the Metrc system**

Navigate to the Support area on the navigational toolbar and select “Sign up for Training” to register.

#### **Access additional resources**

In the Metrc system, click on the Metrc Expert icon and search for the appropriate topic or type in a question.

Thank you for your continued partnership.