

Bulletin Number: NY_IB_0010	Distribution Date: 02/27/2026	Effective Date: 3/1/2026 - ongoing
Subject: Retail Item ID Important Updates		
Reason: To provide an important reminder related to Retail Item ID requirements and key dates.		

We are providing another reminder that **starting March 1, 2026**, all cannabis products transferred from licensed distributors (including microbusinesses conducting distribution activities) to dispensaries **must have a Retail Item ID QR code on each unit.**

Additional important dates:

- Every package transferred must have its own Package UID. Multiple containers may not share one UID. This has been in effect since December 17, 2025. Please see [Seed-to-Sale FAQs](#) for more information on this requirement.
- **Before February 28:** Any inventory transferred before February 28, 2026, will not need Retail Item IDs on each unit affixed prior to transfer.
- **After February 28:** Any inventory transferred from a Distributor to a Dispensary after February 28, 2026, will need a Retail Item ID on each unit prior to transferring.
 - Any products without Retail Item ID that are currently at a dispensary do NOT need to be returned for relabeling and can be sold as is as long as they are received on or before February 28th.
- **March 31, 2026** all finished goods must have:
 - A Retail Item ID QR code on each unit; and
 - “TestPassed” or “RetestPassed” status in Metrc before transfer.

Please read below for more information related to frequently asked questions.

Frequently Asked Questions (FAQ)

Package UIDs

Is there a limit to how much product can be assigned to a Metrc Package UID?

A single Package UID cannot represent more than 100 pounds of product within one container. If product is stored across multiple containers (for example, multiple containers within a batch or lot), each individual container must have its own Package UID physically attached.

Dispensaries – Retail Item ID

Do retailers need to relabel every unit of beginning inventory with a Retail Item ID?

No. Retail dispensaries are not required to physically relabel each individual retail unit of beginning inventory solely to add a Retail Item ID.

The use of Retail Item IDs in Metrc will be enforced on the following schedule:

- **December 17, 2025** – Retail Item IDs are required for transfers from Processors to Distributors.
- **February 28, 2026** – Retail Item IDs are required for transfers from Distributors to Dispensaries.

For **new products produced** going forward, all required testing, packaging, and labeling — including applying Retail Item IDs on each unit where required — will occur at the Processor license before the product is transferred to a Distributor.

Beginning on **February 1, 2026**, Distributors will have the ability in Metrc to apply Retail Item IDs to applicable units in their inventory to prepare for the **February 28, 2026** deadline. This includes applying Retail Item IDs to units from packages that remain in inventory after the beginning inventory period has ended.

The staggered deadlines are intended to allow product to continue flowing through the market without unnecessary disruption, while the new requirements for laboratory testing and Retail Item IDs are implemented at the Processor level and then phased in at the Distributor and Dispensary levels.

Other – Retail Item ID

Are Multipacks allowed?

Yes, multipacks are permitted, however each product in the multipack will need to have its own Package UID and test individually as a singular product. Then at the processor facility, they will need to be combined after test passed into one child resistant package with one Package UID. A singular Retail ID will link to the CoA for each product in the multipack.

Are there any bulletins posted by Metrc as a resource for this change?

Yes, there is a bulletin on how to utilize Metrc Retail Item ID and electronic sampling functionality for Distributors in New York – [NY IB 0007 Retail Item ID Enablement for Distributors](#).

Metrc resources

If you need additional support, the following resources are available:

Metrc Support

You can submit and track a case via the [Support portal](#) or by calling 877-566-6506. Our team is available:

- Monday – Friday, 8 a.m. ET – 10 p.m. ET
- Saturday 10 a.m. – 8 p.m. ET
- Sunday – Voicemail or portal only

Please note: If accessing the portal for the first time, a username (which is established when logging in), the respective state, “Facility license number”, and a valid email to set a password are required.

Metrc Learn

Our on-demand training platform provides users with interactive, educational information on system functionality to expand skillsets and drive workflow efficiencies.

Access [Metrc Learn](#) directly or via the Support drop-down in Metrc. If you have not yet registered for Metrc Learn, that will be your first step.

Metrc Expert

In the Metrc system, click on widget icon in the lower right-hand corner to open the Metrc Expert knowledge base to access step-by-step guides, ask questions, and more.

Metrc.com

Explore your [state’s partner page](#) for training links, FAQs, and more.

Thank you for your continued partnership.