

Bulletin Number: MA_IB_0109	Distribution Date: 03/05/2026	Effective Date: 01/02/2026
Subject: 2026 CCC Regulatory Updates		
Reason: To provide a reminder regarding 2026 CCC Regulatory Updates.		

Greetings,

Metrc, in conjunction with the Cannabis Control Commission (CCC), are providing this notice that as of Jan. 2, 2026, the Cannabis Control Commission's new adult- and medical-use regulations that incorporate reforms to shelf-stable food items, wasting, badging, reporting requirements, social consumption, and other policies, are in effect.

Please click this link to be directed to the [CCC bulletin website](#) for more information.

Metrc Resources

If you need additional support, the following resources are available:

Metrc Support

You can submit and track a case via the [Support portal](#) or by calling 877-566-6506. Our team is available:

- Monday – Friday, 8 a.m. ET – 10 p.m. ET
- Saturday 10 a.m. – 8 p.m. ET
- Sunday – Voicemail or portal only

Please note: If accessing the portal for the first time, a username (which is established when logging in), the respective state, “Facility license number”, and a valid email to set a password are required.

Metrc Learn

Our on-demand training platform provides users with interactive, educational information on system functionality to expand skillsets and drive workflow efficiencies.

Access [Metrc Learn](#) directly or via the Support drop-down in Metrc. If you have not yet registered for Metrc Learn, that will be your first step.

Metrc Expert

In the Metrc system, click on widget icon in the lower right-hand corner to open the Metrc Expert knowledge base to access step-by-step guides, ask questions, and more.

Metrc.com

Explore your [state’s partner page](#) for training links, FAQs, and more.

Thank you for your continued partnership.