

<b>Bulletin Number:</b> AK_IB_0085_Metrc Transfer Reports Update	<b>Distribution Date:</b> 3/31/2026	<b>Effective Date:</b> 2/12/2026
<b>Contact Point:</b> Metrc Support	<b>Subject:</b> Metrc Transfer Reports Update	
<b>Reason:</b> Recent update to Metrc Transfer Reports		

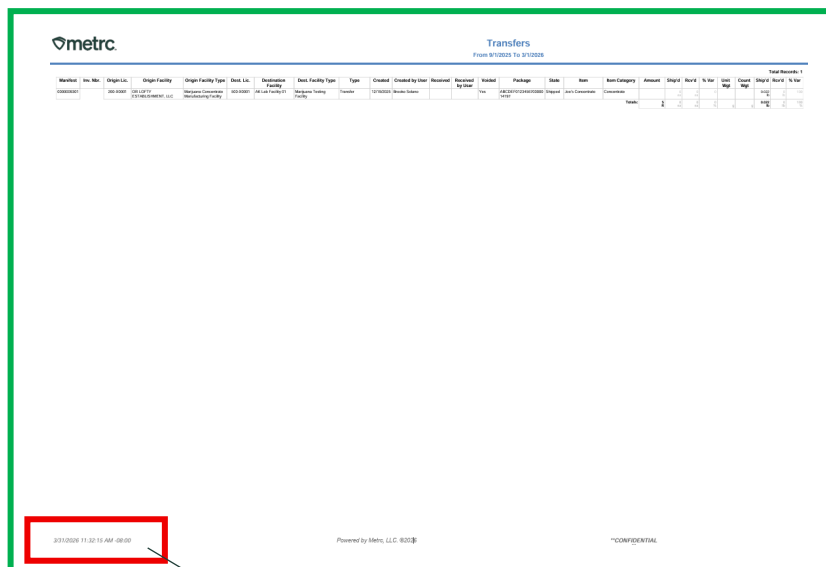
In February, Metrc released an update to the Transfers Reports to ensure that all data pulled from the system now reflects Alaska local time. This enhancement improves clarity and consistency for Alaska licensees and stakeholders when reviewing transfer activity.

**What's New:**

- Previously, Transfer Reports were displayed in UTC time zone, which could lead to confusion when reconciling records.
- With the update, all timestamps in the following Transfers Reports are now aligned to Alaska local time, making it easier to interpret accurate transfer activity.
  - Transfer Report
  - Transfers Report (Limited)
  - Retail Cultivation Transfers Report
  - Wholesale Transfers Report

This change helps streamline reporting workflows and reduces the need for manual time conversions when analyzing data.

For additional reference, date and timestamp details are included in the footer of each Metrc report.



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## **Metrc resources**

If you need additional support, the following resources are available:

### **Metrc Support**

You can submit and track a case via the [Support portal](#) or by calling 877-566-6506. Our team is available:

- Monday – Friday, 8 a.m. ET – 10 p.m. ET
- Saturday 10 a.m. – 8 p.m. ET
- Sunday – Voicemail or portal only

*Please note:* If accessing the portal for the first time, a username (which is established when logging in), the respective state, “Facility license number”, and a valid email to set a password are required.

### **Metrc Learn**

Our on-demand training platform provides users with interactive, educational information on system functionality to expand skillsets and drive workflow efficiencies.

Access [Metrc Learn](#) directly or via the Support drop-down in Metrc. If you have not yet registered for Metrc Learn, that will be your first step.

### **Metrc Expert**

In the Metrc system, click on widget icon in the lower right-hand corner to open the Metrc Expert knowledge base to access step-by-step guides, ask questions, and more.

### **Metrc.com**

Explore your [state’s partner page](#) for training links, FAQs, and more.

Thank you for your continued partnership.