

Bulletin Number: USVI_IB_0002	Distribution Date: 04/27/2026	Effective Date: 05/01/2026
Contact Point: Metrc Support	Subject: Package Pre-Treatment workflow	
Reason: Introduction of a new Package Pre-Treatment workflow that allows licensees to record and distinguish product pre-treatment activities.		

Metrc is pleased to announce the release of the Package Pre-Treatment workflow, a new feature designed to improve transparency, accuracy, and visibility into how cannabis products are handled prior to laboratory testing. This enhancement allows licensees to clearly document when a package has been pre-treated before testing, ensuring that product handling information is accurately reflected in Metrc.

Overview

The Package Pre-Treatment workflow introduces a structured, auditable process for recording product pre-treatment activities that occur before testing. Pre-treatment information is captured at the package level and persists across package history, grids, and API endpoints. This workflow provides users with enhanced visibility ensuring tracking of pre-treated products and confirms that required information is available for downstream compliance.

Packages – New Pre-Treat action

- A new “Pre-Treat” button will be available on the Active Packages tab for eligible packages – **see Figure 1.**

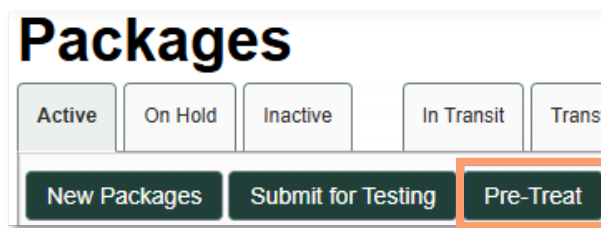


Figure 1: Pre-Treat Button

- Selecting this button opens the Pre-Treat Packages action window, allowing licensed users to record – **see Figure 2 below:**
 - Package selection
 - Method
 - Reason
 - Pre-Treatment Date
 - Required Pre-Treatment Steps

Figure 2: Pre-Treat Packages Action Window

Eligibility rules

- The Pre-Treat button is visible only for facilities who have Pre-Treatment enabled by the regulating agency.
- Pre-Treatment is only available for Items using an Item Category where Pre-Treatment is enabled by the regulating agency.
- Only packages with a *NotSubmitted* lab test status may be pre-treated.

Package History and indicators

- Pre-Treatment Method, Reason, and Steps are recorded in Package History – see Figure 3.

Package's Product has been Pre-Treated by Metrc QA - Grower 01 (4a-X0001)
 - Pre-Treatment Method: UV-C Light
 - Pre-Treatment Reason: Drying
 - Pre-Treatment Steps:
 Step 1: Verified package eligibility and recorded pre-treatment date

Figure 3: Package History

- A new “Contains Pre-Treated” column (Yes/No) is available in the Packages grid – see Figure 4 below.

C.P.T.	A.H.	A.R.
Contains Pre-Treated Product		
Yes	No	No
Yes	No	No

Figure 4: Pre-Treated Column

- A new Pre-Treatment icon appears next to pre-treated packages throughout Metrc. This icon persists with the package throughout the package lifecycle in Metrc – see Figure 5.
 - Hover text: “Package contains Pre-Treated Product”

Tag	Src. H's	Src. Pkg's
> ABCDEF012345670000012477	2024-11-10- Harvest	ABCDEF012345670000012463
Package contains Pre-Treated Product (01/27/2026)		

Figure 5: Pre-Treatment Icon

Metrc resources

If you need additional support, the following resources are available:

Metrc Support

You can submit and track a case via the [Support portal](#) or by calling 877-566-6506. Our team is available:

- Monday – Friday, 8 a.m. ET – 10 p.m. ET
- Saturday 10 a.m. – 8 p.m. ET
- Sunday – Voicemail or portal only

Please note: If accessing the portal for the first time, a username (which is established when logging in), the respective state, “Facility license number”, and a valid email to set a password are required.



Metrc Bulletin

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Our on-demand training platform provides users with interactive, educational information on system functionality to expand skillsets and drive workflow efficiencies.

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Metrc Expert

In the Metrc system, click on widget icon in the lower right-hand corner to open the Metrc Expert knowledge base to access step-by-step guides, ask questions, and more.

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Explore your [state's partner page](#) for training links, FAQs, and more.

Thank you for your continued partnership.