



Metrc Retail ID

Innovative QR code technology to optimize product labeling and create a more seamless supply chain.

*“Retail ID eliminates backroom delays – **products move to shelves faster** instead of sitting for days waiting on hand-labeling. It removes a major burden for retailers and helps us deliver a better, faster experience to our partners.”*

Jathan Stitch, Oregon Roots

Agenda

- 1 Overview
- 2 Retail ID workflow options
- 3 Retail ID application
- 4 Q&A

Build trust. Save time.

Each uniquely serialized QR code links to Metrc compliance data to educate consumers, build trust, and boost efficiency.

to see this

Scan this

metrc
retail ID

Product Details About Blue Current Cannabis

Demo Day Haze
by Blue Current Cannabis

Metrc Bliss
Type: Hybrid Flavor Profile: Blueberry • Earthy • Sweet Pine...
[Read more](#)

[View COA](#)

PRODUCT OVERVIEW

Name	Demo Day Haze
Type	Highaleah
UID	ABCDEF00000010000012382
Manufactured By	Metrc - Grower 01

▼ **Cannabinoids**

CANNABINOID	WEIGHT	PERCENT
Total THC	259.6 mg/g	25.96%
CBG	1.4 mg/g	0.14%
CBDa	0.8 mg/g	0.08%
THCa	279 mg/g	27.9%
Δ9 THC	15 mg/g	1.5%

► Terpenes

▼ Package Details

PACKAGE TAG

CONTAINS THC **NOT SAFE FOR KIDS**

Demo Day Haze Hybrid Flower 1g
Metrc Grower - 01 DBA Blue Current Cannabis
Top Terpenes:
Terpinolene • β-Myrcene • Limonene

Total THC: 25.96%
Total Terpenes: 4.11%
Package: ABCDEF00000010000012382
Batch ID: High-022026
Packaged: 02/20/2026
Tested: 02/20/2026
Expires: 11/17/2026
Indoor Grown/Pesticide Free

It is illegal for anyone under 21 to purchase or use recreational marijuana. Smoking or consuming cannabis in public places—including streets, parks and restaurant patio—is strictly prohibited. Driving under the influence of cannabis is illegal and unsafe. There is no safe level of cannabis use during pregnancy, as THC can harm the baby.

One label with lasting impact

Eliminate relabeling, clean-ups, and reconciliation headaches — so brands protect margins and retailers unlock more savings.

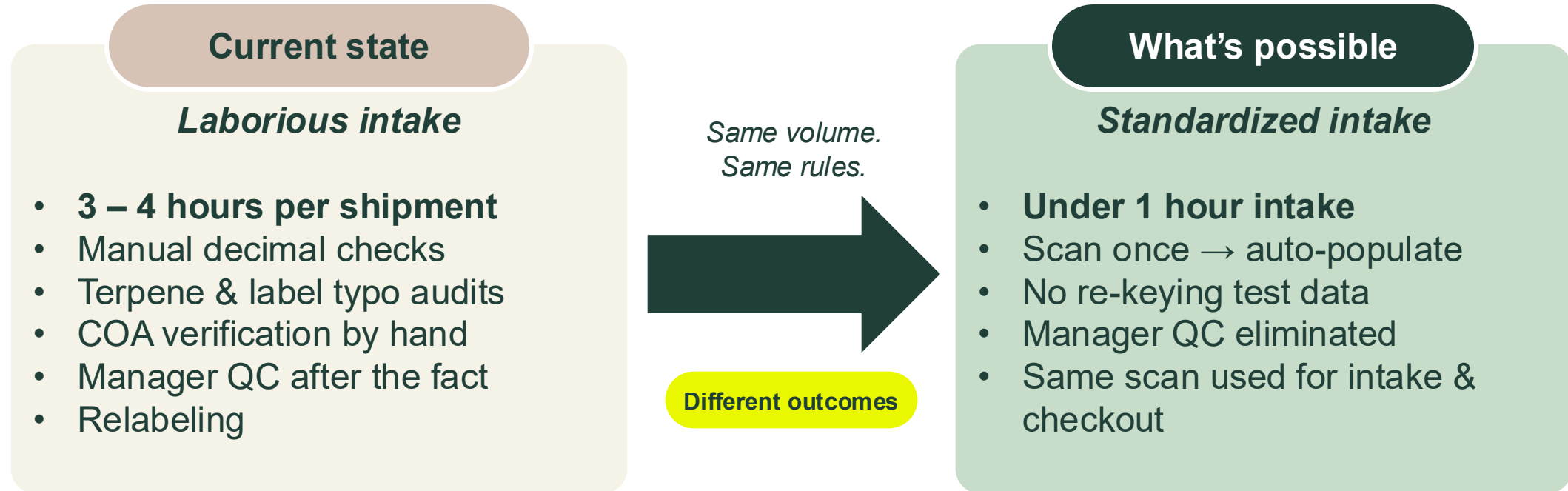
Brands

- ✓ Label once = fewer errors & less waste
- ✓ COA linked with less mislabeling risks
- ✓ Save ops time, scale without added headcount
- ✓ Increase trust with every package



Retail intake bottlenecks

Why product gets stuck in the back room when they can be on shelves in hours of delivery.

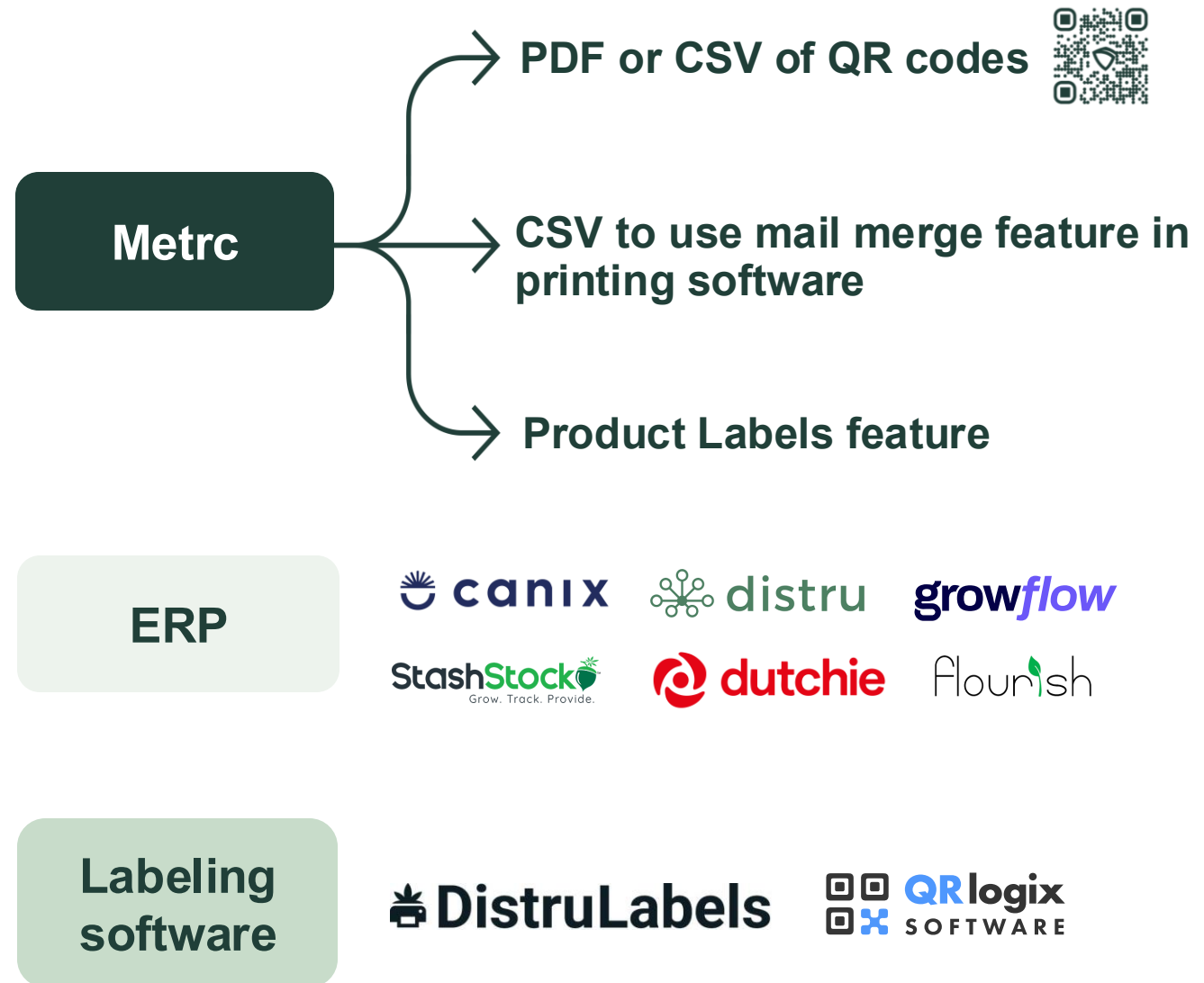


Retail ID workflow options



How brands generate & print Retail IDs

Multiple workflow options



Product Label Permissions

Available options for employee permissions.

View

Allows users to see the Product Labels tab and the packages within it but not make changes.

Manage

Grants full access to manage and view product labels.

Additionally, the same permissions can be applied to an employee's information across multiple licenses by checking the corresponding checkbox for each license where the permission needs to be enabled.

The screenshot shows the 'Edit Employees' interface for 'Employee # 1'. It includes fields for Employee, Employee Lic. Number, Notification E-mail, Home, and Employment. The 'Permissions' section is divided into 'Plants Page' and 'Packages Page'. The 'Product Labels' permission is highlighted with a red box.

Section	Item	View	Manage
Plants Page	Immature Plants		
	Grids (req'd)	☒	☐
	Inventory	☒	☐
Plants Page	Destroy	☒	☐
	Veg/Flower Plants		
	Grids (req'd)	☒	☐
Plants Page	Inventory	☒	☐
	Destroy	☒	☐
	Manicure/Harvest	☒	☐
Additives	All	☐	☒
	Waste	☐	☒
Harvests	All	☐	☒
	Grids (req'd)	☒	☐
	Inventory	☒	☐
Harvests	Finish/Discontinue	☒	☐
	Product Destruction	☒	☐
Packages Page	Grids (req'd)	☒	☐
	Inventory	☒	☐
	Create/Submit/Discontinue	☒	☐
	Notes	☒	☐
	Product Destruction	☒	☐
Product Labels	View	☐	☒
	Manage	☐	☒

Downloading Retail ID labels from Metrc

- 1 Go to the **Packages** area on the navigational toolbar.
- 2 Select the **Product Labels** tab from the Packages grid.
- 3 Click the **Download Labels** button.
- 4 In the Download Labels action window, search for a package with a status of **Test Passed** or **Re-test Passed** that you need labels for.
- 5 Select the preferred **file type** – CSV or PDF for download.

The screenshot illustrates the process of downloading retail ID labels from the Metrc system. It shows the main interface with the 'Packages' tab selected in the top navigation bar (1). Within the 'Packages' section, the 'Product Labels' tab is chosen (2). The 'Download Labels' button is highlighted (3). A modal window titled 'Download Labels' is open, showing a search for 'Package # 1' (4). The search results show a list of packages with their tags, source package numbers, and original source package labels. A tip is displayed: 'Download labels only for finished good items ready for retail sale. Downloading labels for bulk material will prevent child packages from generating labels. Download extra labels in case some get damaged or destroyed.' The final step (5) shows the selection of the file type, with 'CSV' and 'Download Labels PDF' buttons highlighted.

metrc Packages Transfers Financials Reports Admin

Active On Hold Inactive In Transit Transferred Product Labels

Associate Labels Download Labels

Tag	Src. Pkg's	Orig. Src. Pkg Label
> 1A412030000001C000029084	1A412030000001C000029083	1A412030000001C000029084
> 1A412030000001C000029080		
> 1A412030000001C000029081		
> 1A412030000001C000029078		
> 1A412030000001C000029077		

Download Labels

Package # 1 (clear)

Package Label Quantity

Quantity

Tip: Download labels only for **finished good items** ready for retail sale. Downloading labels for bulk material will prevent child packages from generating labels. Download extra labels in case some get damaged or destroyed.

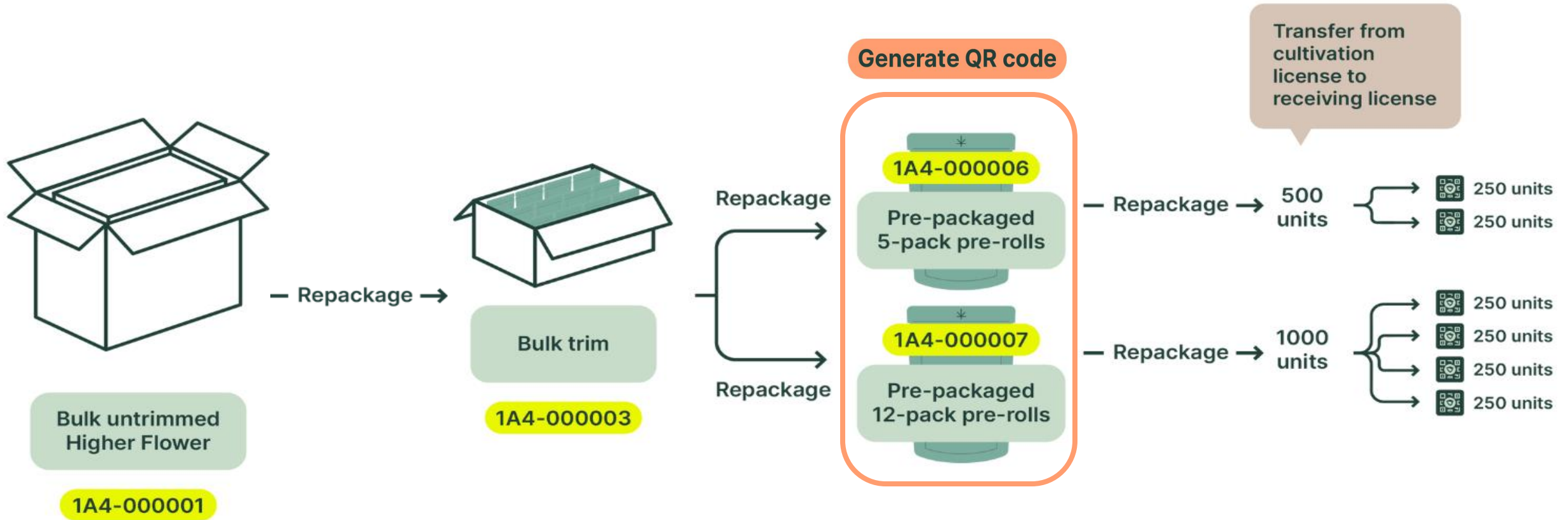
Cancel CSV Download Labels PDF

When to print Retail IDs

Best practice

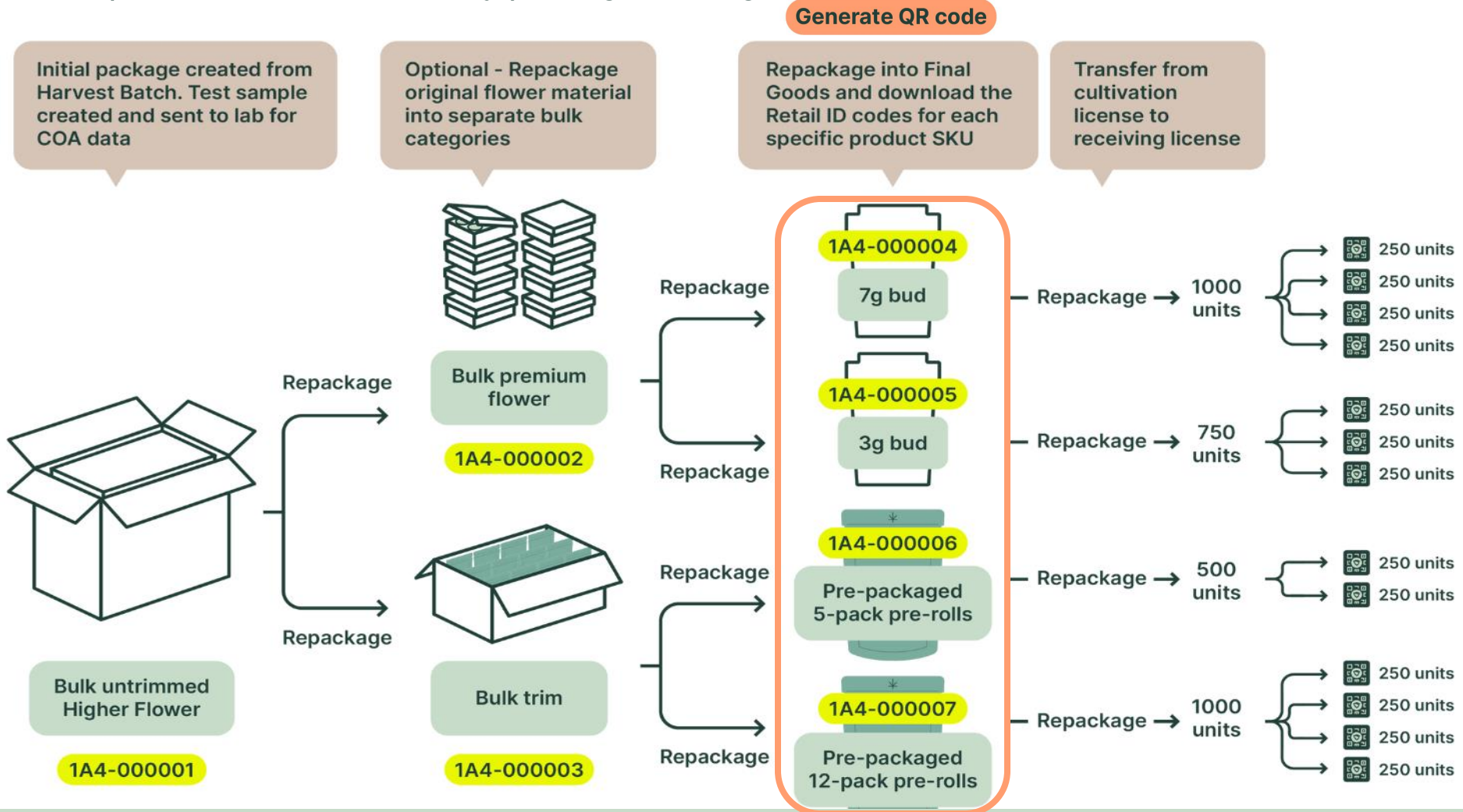
When to print Retail IDs

Avoid errors and operational inefficiencies by printing at the right time.



When to print Retail IDs

Avoid errors and operational inefficiencies by printing at the right time.



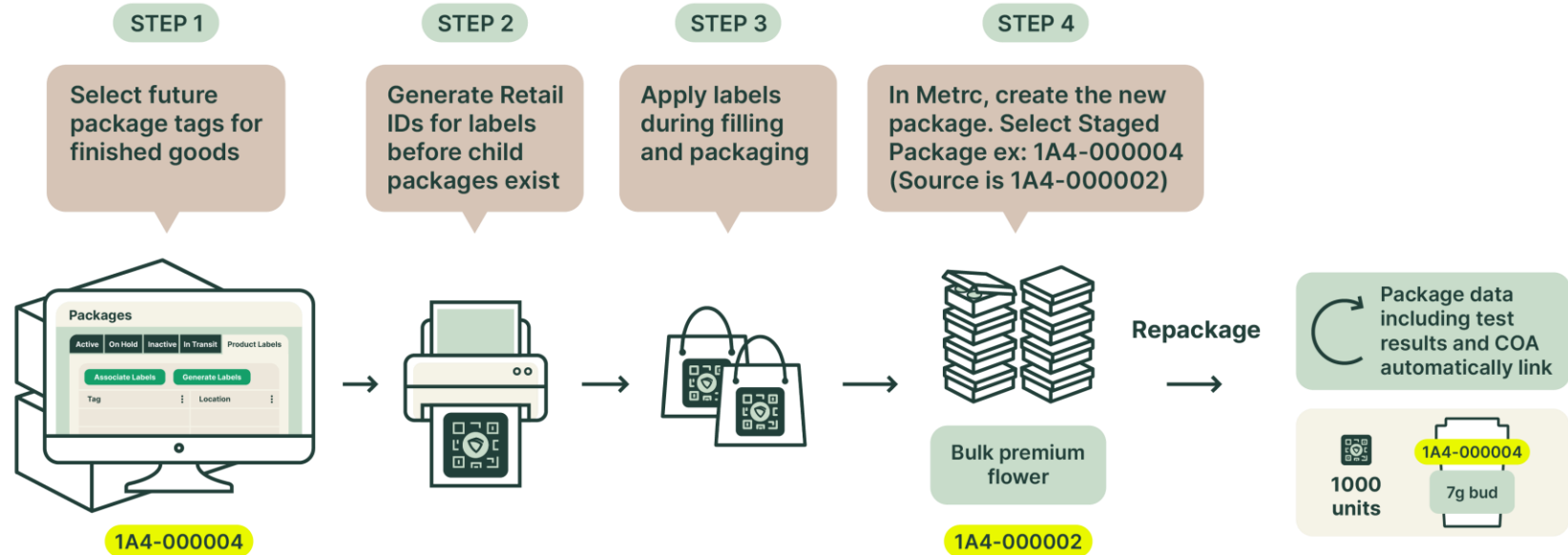
Staged Packages

Keep packaging moving without waiting

Generate Retail ID QR codes before your finished goods package is active in Metrc. So labels are ready when production is.

When staging helps

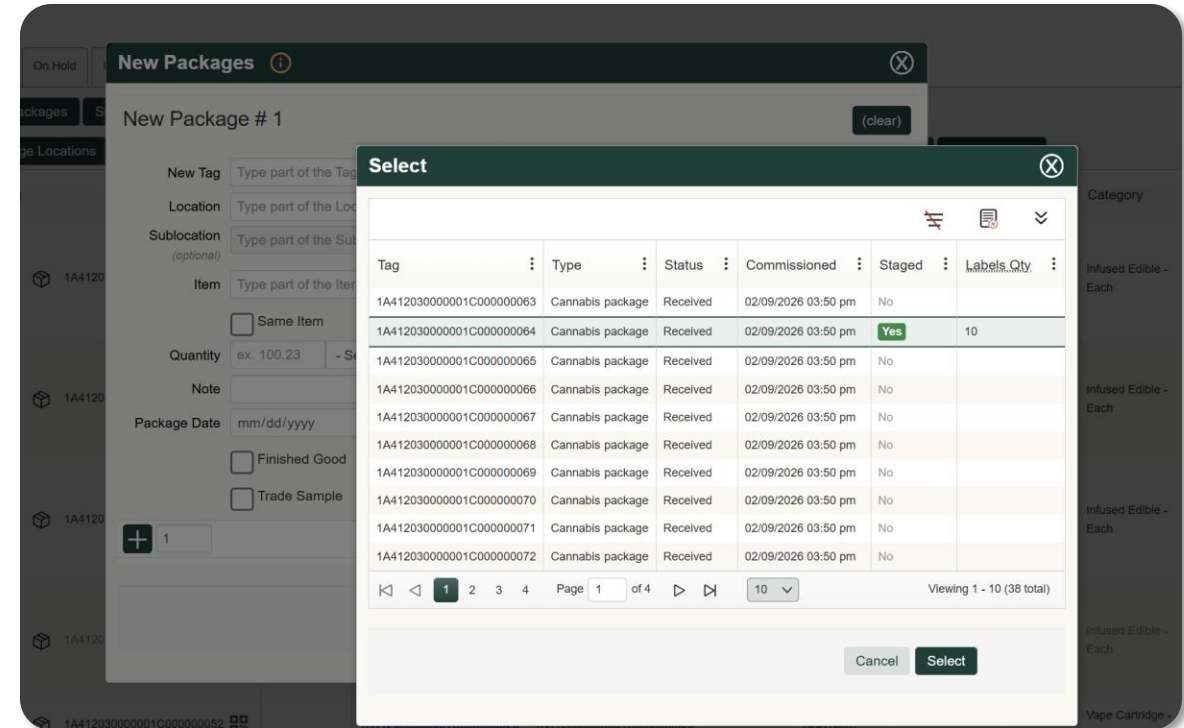
- ✓ Pre-labeling packaging before it's filled
- ✓ Splitting bulk material into multiple finished goods packages on the line
- ✓ Any production workflow where labels need to be on units before the package record exists in Metrc



How to use Staged Packages

Same process – just replace the new package tag with a staged package.

- 1 Select a package tag that is active (received but not yet used) in the **Staged Packages** tab
- 2 Generate Retail ID QR codes
- 3 Apply labels to packaging
- 4 In Metrc, create the new package by selecting your **Source Package** as usual, and choose a **Staged Package** instead of selecting a new package tag

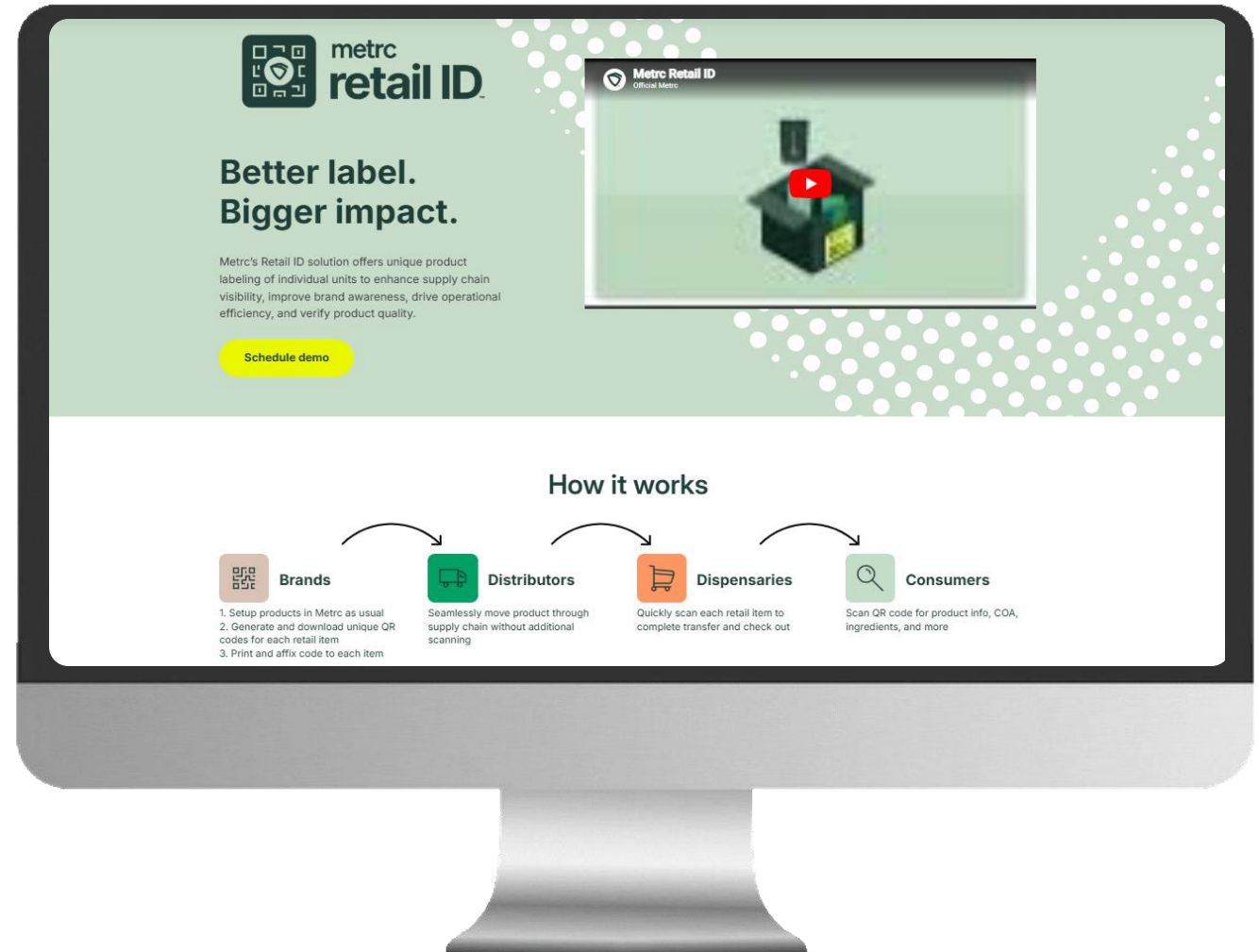


Demo

Retail ID application

Schedule a demo

To learn more, visit metrc.com/retailid



Metrc resources

Industry, State, and Integrator users have access to a comprehensive suite of resources for education and support.



Support

Our dedicated support team is available through phone and online portal access.

- **Phone:** 877-566-6506
- **Online:** Support.metrc.com
- **Available:** M-F, 8 a.m. ET – 10 p.m. ET
- **What to know:** Our team is here to help in your journey with cannabis compliance. We not only have a dedicated team for answering specific questions, but a library of self-help materials for navigating the system.



Training

On-demand training platform with over 300+ courses right at your fingertips.

- **Access:** Learn.metrc.com or through mobile app: Go Learn
- **Available:** 24/7, 365 days
- **What to know:** Metrc Learn, our on-demand training portal allows for users to create persona-based learning journeys, access over 300 courses and more! Select trainings also include interactive pieces allowing you to practice new skills out of the production environment.



Metrc Expert

Access support documentation directly in the Metrc system.

- **Access:** Available when you log in to your Metrc instance
- **Available:** 24/7, 365 days
- **What to know:** Metrc Expert is our AI-powered chat tool that allows you to ask questions in the Metrc system as you work in real time without having to spend time sifting through documentation.



Metrc.com

Additional information and resources to supplement your needs are available on Metrc.com

- **Access:** Metrc.com
- **Available:** 24/7, 365 days
- **What to know:** Metrc.com offers additional resources including case studies, blogs, guides, and more! Also, for state specific information, navigate to your state partner page to access bulletin documentation (which can also be found in the support portal).



Thank you!