

Bulletin Number: CO_IB_7.23.26_Upcoming Change to Shelf-Life Date Editing Permissions	Distribution Date: 07/23/2026	Effective Date: 08/03/2026
Contact Point: Metrc Support	Subject: Upcoming Change to Shelf-Life Date Editing Permissions	
Reason: This update promotes consistent and reliable shelf-life (use-by/expiration dates) information		

Greetings,

The MED and Metrc would like to announce an upcoming update to facility type permissions for editing shelf-life (use-by/expiration) dates associated with packages.

Effective August 3, 2026, Retail/Medical Marijuana Stores and Hospitality and Sales facility types will no longer have the ability to edit shelf-life dates on packages. This update is designed to increase confidence in product information by ensuring shelf-life dates remain consistent and maintaining product safety.

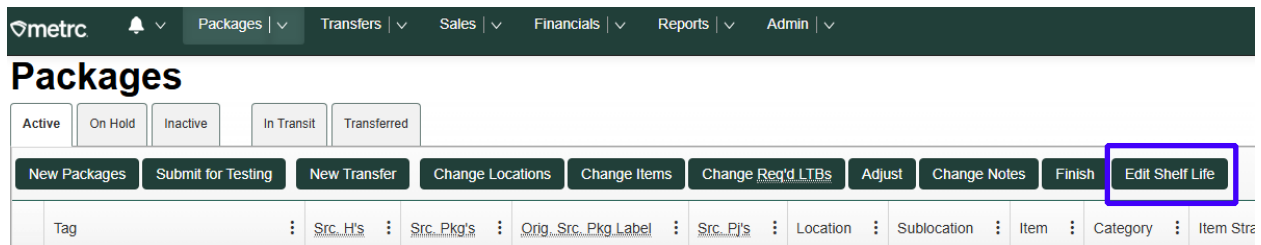


Figure 1: "Edit Shelf Life" button

As part of this change, the "Edit Shelf-Life" button will no longer appear on the Packages grid for these facility types as of the effective date.

If you believe the shelf-life date associated with a package is incorrect, please contact the cultivation or manufacturing facility that produced the product so they can review and, if appropriate, assist with making the necessary corrections.

Metrc Resources

If you need additional support, the following resources are available:

Metrc Support

You can submit and track a case via the [Support portal](#) or by calling 877-566-6506. Our team is available:

- Monday – Friday, 8 a.m. ET – 10 p.m. ET
- Saturday 10 a.m. – 8 p.m. ET
- Sunday – Voicemail or portal only

Please note: If accessing the portal for the first time, a username (which is established when logging in), the respective state, “Facility license number”, and a valid email to set a password are required.

Metrc Learn

Our on-demand training platform provides users with interactive, educational information on system functionality to expand skillsets and drive workflow efficiencies.

Access [Metrc Learn](#) directly or via the Support drop-down in Metrc. If you have not yet registered for Metrc Learn, that will be your first step.

Metrc Expert

In the Metrc system, click on widget icon in the lower right-hand corner to open the Metrc Expert knowledge base to access step-by-step guides, ask questions, and more.

Metrc.com

Explore your [state’s partner page](#) for training links, FAQs, and more.

Thank you for your continued partnership.