

Bulletin Number: MN_IB_0070	Distribution Date: 08/04/2026	Effective Date: 09/01/2026
Contact Point: Metrc Support	Subject: Package Pre-Treatment workflow	
Reason: Introduction of a new Package Pre-Treatment workflow that allows licensees to record and distinguish product pre-treatment activities.		

Metrc is pleased to announce the release of the Package Pre-Treatment workflow, a new feature designed to improve transparency, accuracy, and visibility into how cannabis products are handled prior to laboratory testing. This enhancement allows licensees to clearly document when a package has been pre-treated before testing, ensuring that product handling information is accurately reflected in Metrc.

Overview

The Package Pre-Treatment workflow introduces a structured, auditable process for recording product pre-treatment activities that occur before testing. Pre-treatment information is captured at the package level and persists across package history, grids, and API endpoints. This workflow provides users with enhanced visibility ensuring tracking of pre-treated products and confirms that required information is available for downstream compliance.

Packages – New Pre-Treat action

- A new “Pre-Treat” button will be available on the Active Packages tab for eligible packages – **see Figure 1.**

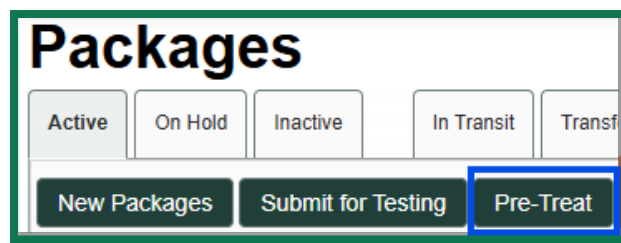
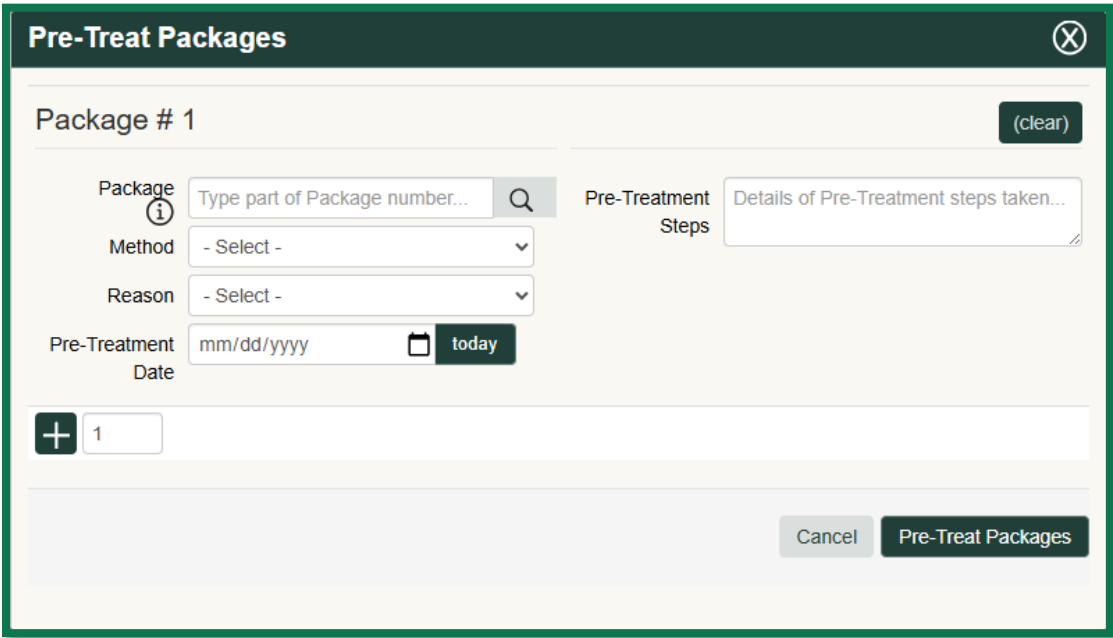


Figure 1: Pre-Treat Button

- Selecting this button opens the Pre-Treat Packages action window, allowing licensed users to record – **see Figure 2 below:**
 - Package selection
 - Method
 - Reason
 - Pre-Treatment Date
 - Required Pre-Treatment Steps



The image shows a software window titled "Pre-Treat Packages" with a close button (X) in the top right corner. Inside the window, there is a section for "Package # 1" with a "(clear)" button. Below this, there are several input fields: "Package" with a search icon and placeholder "Type part of Package number...", "Method" with a dropdown menu showing "- Select -", "Reason" with a dropdown menu showing "- Select -", and "Pre-Treatment Date" with a date input field showing "mm/dd/yyyy" and a "today" button. To the right of these fields is a text area for "Pre-Treatment Steps" with placeholder text "Details of Pre-Treatment steps taken...". At the bottom left, there is a "+" button and a "1" in a box. At the bottom right, there are "Cancel" and "Pre-Treat Packages" buttons.

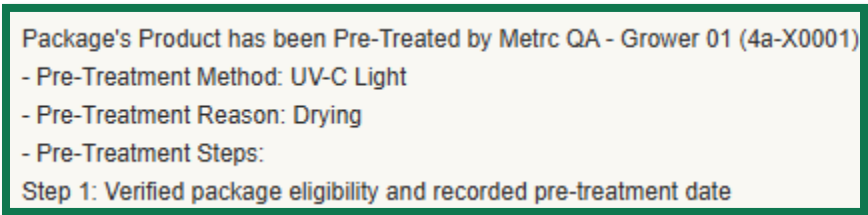
Figure 2: Pre-Treat Packages Action Window

Eligibility rules

- The Pre-Treat button is visible only for facilities who have Pre-Treatment enabled by the regulating agency.
- Pre-Treatment is only available for Items using an Item Category where Pre-Treatment is enabled by the regulating agency.
- Only packages with a *NotSubmitted* lab test status may be pre-treated.

Package History and indicators

- Pre-Treatment Method, Reason, and Steps are recorded in Package History – **see Figure 3.**



The image shows a notification box with a green border. It contains the following text: "Package's Product has been Pre-Treated by Metrc QA - Grower 01 (4a-X0001)", "- Pre-Treatment Method: UV-C Light", "- Pre-Treatment Reason: Drying", "- Pre-Treatment Steps:", and "Step 1: Verified package eligibility and recorded pre-treatment date".

Figure 3: Package History

- A new “Contains Pre-Treated” column (Yes/No) is available in the Packages grid – **see Figure 4 below.**

C.P.T. ⌵	A.H. ⋮	A.R. ⋮
Contains Pre-Treated Product		
Yes	No	No
Yes	No	No

Figure 4: Pre-Treated Column

- A new Pre-Treatment icon appears next to pre-treated packages throughout Metrc. This icon persists with the package throughout the package lifecycle in Metrc – **see Figure 5.**
 - Hover text: *“Package contains Pre-Treated Product”*

Tag ⋮	Src. H's ⋮	Src. Pkg's ⋮
> 👁 📦 ABCDEF012345670000012477 ⚠	2024-11-10- Harvest	ABCDEF012345670000012463
Package contains Pre-Treated Product (01/27/2026)		

Figure 5: Pre-Treatment Icon

Metrc resources

If you need additional support, the following resources are available:

Metrc Support

You can submit and track a case via the [Support portal](#) or by calling 877-566-6506. Our team is available:

- Monday – Friday, 8 a.m. ET – 10 p.m. ET
- Saturday 10 a.m. – 8 p.m. ET
- Sunday – Voicemail or portal only

Please note: If accessing the portal for the first time, a username (which is established when logging in), the respective state, “Facility license number”, and a valid email to set a password are required.

Metrc Learn

Our on-demand training platform provides users with interactive, educational information on system functionality to expand skillsets and drive workflow efficiencies.

Access [Metrc Learn](#) directly or via the Support drop-down in Metrc. If you have not yet registered for Metrc Learn, that will be your first step.

Metrc Expert

In the Metrc system, click on widget icon in the lower right-hand corner to open the Metrc Expert knowledge base to access step-by-step guides, ask questions, and more.

Metrc.com

Explore your [state’s partner page](#) for training links, FAQs, and more.

Thank you for your continued partnership.