

Bulletin Number: NY_IB_0024	Distribution Date: 8/28/2026	Effective Date: 9/1/2026
Contact Point: Metrc Support	Subject: State-Paid Metrc Plant and Package UIDs and Retail Item IDs available on September 1, 2026	
Reason: To announce State-Paid Metrc Plant UIDs, Package UIDs, and Retail Item IDs and provide guidance on updated ordering workflows.		

Metrc, in conjunction with the New York Office of Cannabis Management (OCM), is announcing that beginning September 1, 2026, eligible New York licensees can access **state-paid Metrc Plant UIDs, Package UIDs, and Retail Item IDs**, helping to reduce operational costs related to inventory tracking. State-paid Plant UID, Package UID, and

Retail Item ID on-hand limits may be adjusted over time based on program availability and usage. As a result, the number of state-paid UIDs available to your facility may change.

The current Plant UIDs, Package UIDs, and Retail Item ID ordering processes remain relatively unchanged. Please read on for more information related to facility-type eligibility, ordering workflows, and how the maximum on-hand limit process works.

Note: On-hand inventory means any Plant UID, Package UID or Retail Item ID that has been ordered, but not yet applied to a plant, package, or finished good unit.

Maximum on-hand limits for state-paid Plant UID, Package UID, and Retail Item ID are subject to change. Notification will be provided prior to any change going into effect.

It is important to note that facilities should only order the number of tags they reasonably expect to use within approximately two months.

Important State-Paid Cannabis Plant UID Information:

- State paid Plant UIDs are capped on a maximum on-hand limit basis – *see chart below.*
- Previously ordered Plant UIDs can still be used and are not impacted by the state paid order process.
- Licensees are still responsible for shipping costs of the physical Plant UIDs. Totals are calculated based on the quantity ordered and chosen shipping speed.
- If there is a point in time where more Plant UIDs are needed once the state-paid maximum on-hand limit has been reached, licensees may order additional UIDs at the previous \$0.10 per Plant UID cost.

Important State-Paid Cannabis Package UID Information:

- State paid Package UIDs are capped on a maximum on-hand limit basis – *see chart below.*
- Previously ordered Package UIDs can still be used and are not impacted by the state paid order process.
- Licensees are still responsible for shipping costs of the physical Package UIDs. Totals are calculated based on the quantity ordered and chosen shipping speed.
- If there is a point in time where more Package UIDs are needed once the state paid

maximum on-hand limit has been reached, licensees may order additional UIDs at the previous \$0.10 per Package UID cost.

[Link to how to order state paid Metrc Plant and Package UIDs](#)

State paid maximum on-hand Cannabis Plant and Package UID limits by licensed facility type

Licensed facility type	Cannabis Plant UIDs	Cannabis Package UIDs
AU/MED/DUAL Cultivation	24,000	6,000
AU/MED/DUAL Processor	n/a	10,000
AU/MED/DUAL Distributor	n/a	10,000
AU/MED/DUAL Dispensary	n/a	10,000
Testing Lab	n/a	1,000

Note: For Microbusinesses, state paid maximum on-hand order limits are by facility type and must be ordered under the correct license in Metrc.

Important State-Paid Retail Item ID Information:

- State paid Retail Item IDs are capped on a maximum on-hand limit basis – see *chart below*.
- Previously ordered Retail Item IDs can still be used and are not impacted by the state paid order process.
- At the end of each month, your Retail Item ID allotment will be reviewed. If your account has fewer than 125,000 Retail Item IDs available, an additional allotment will automatically be added to bring your balance up to 125,000. ***These allotments will be applied the evening before the first day of the new month and do not carry over into the next month.***
- If your account already has 125,000 or more Retail Item IDs on the last day of the month, no additional allotment will be issued.
 - **Scenario one:** If your account has 100,000 Retail Item IDs on August 31, you will automatically receive an additional 25,000 additional, bringing your balance to 125,000 to start the new month.
 - **Scenario two:** If your account has 125,000 or more Retail Item IDs on August 31, you will not receive an additional allotment to start the new month.

[Link to how to order state paid Metrc Plant and Package UIDs](#)

Retail Item IDs purchased by your license will be prioritized first through usage tracking. Once the purchased allotment has been fully used, any available state-paid allotments will be used next.

State paid maximum Retail Item ID limits by licensed facility type

Licensed facility type	Retail Item ID Serialized Finished Good unit codes
AU/MED/DUAL Cultivation	n/a
AU/MED/DUAL Processor	125,000
AU/MED/DUAL Distributor	n/a
AU/MED/DUAL Dispensary	n/a
Testing Lab	n/a

Ordering state paid Metrc Plant and Package UUIDs

First, make sure you are in the correct facility in Metrc as Plant UUIDs and Package UUIDs are not transferrable.

To determine which facility you are ordering tags under:

On the right-hand side of your account, you will see the current facility you are operating in highlighted at the top of the drop down.

Order Number	Order Date	Status	Total	Paid	Tracking Number
uat-ny-2026-230-3401	08/18/2026 02:59 pm	Shipped	\$28.08	\$28.08	1Z01A40-uat-ny-2026-230-3401
uat-ny-2026-165-2801	06/14/2026 02:13 pm	Shipped	\$31.23	\$31.23	1Z01A40-uat-ny-2026-165-2801
uat-ny-2026-152-2702	06/01/2026 07:17 pm	Shipped	\$47.86	\$47.86	1Z01A40-uat-ny-2026-152-2702

If you would like to select another facility from the dropdown menu, select the facility that you would like to order tags for.

Once selected, the facility will update in the top right corner to the facility selected.

Order Number	Order Date	Status	Total	Paid	Tracking Number
uat-ny-2025-295-0709	10/22/2025 09:02 pm	Shipped	\$0.00	\$0.00	1A400zkeaejpji6plcw

To order Plant and/or Package UIDs:

- Navigate to the Admin dropdown on the navigational toolbar.
- Select Tag Orders from the list of options.
- From the Tag Orders screen, select the “New Tag Order” button at the top of the page.

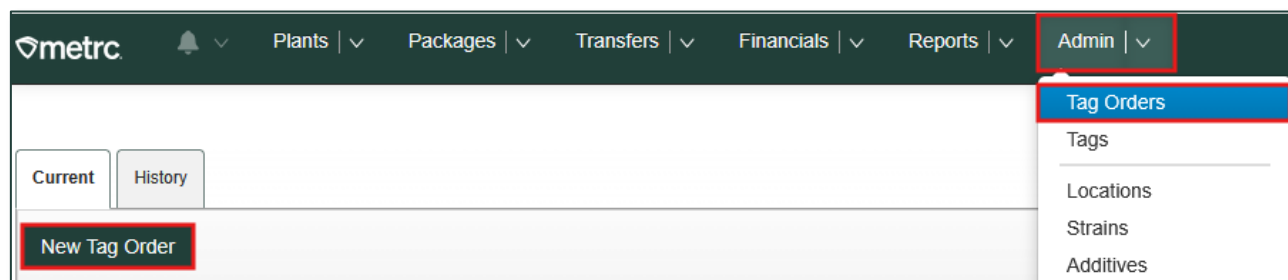


Image 1: Admin > New Tag Order

This will open the New Tag Order action window where there will now be multiple options to choose from:

Option 1: “State-Paid”

- **State-Paid Cannabis Plant:** For Cultivators only
- **State-Paid Cannabis Package:** For all license types

The maximum on-hand limit of state-paid Plant and/or Package UIDs will be shown next to the “Count”, or quantity, text box. Only when state paid Plant and/or Package UIDs have been ordered, received, and assigned, will the quantity of available state paid UIDs change.

Example:

- A processor has an on-hand limit of 10,000 state paid Package UIDs.
- If the processor orders 1,000 Package UIDs, the available on-hand quantity of state paid Package UIDs will reduce to 9,000.
- After the 1,000 state paid Package UIDs are received and assigned to packages, they will no longer count toward the on-hand limit, and the available quantity will return to 10,000 state paid Package UIDs.

metrc

New Tag Order

Order Details

Facility License

OCM TestName LLC
030-X0001

Physical Address

N/A

State-Paid Cannabis Package

Count

(\$0.0000 ea. | 10,000 max.)

Industry-Paid Cannabis Package

Count

(\$0.1000 ea. | 125,000 max.)

\$0.0000

Subtotal

\$0.00

Shipping Details

Shipping Address

Metrc
Metrc
Lakeland, FL 123456

Change address

Please note:

You MUST place separate Tag Orders for each Facility. Plant and Package Tags are programmed for each of your Facilities individually and are placed within your Metrc account automatically once received.
Make sure that you are in the correct Facility within Metrc when you place the order.
Tag Orders are **not transferable between Facilities**.
All Tag Orders are final, so we recommend that you place your orders carefully.

Example image 1: Initial order placed

metrc

New Tag Order

Order Details

Facility License

OCM TestName LLC
030-X0001

Physical Address

N/A

State-Paid Cannabis Package

Count

(\$0.0000 ea. | 9,000 max.)

Industry-Paid Cannabis Package

Count

(\$0.1000 ea. | 125,000 max.)

\$0.0000

Subtotal

\$0.00

Shipping Details

Shipping Address

Metrc
Metrc
Lakeland, FL 123456

Change address

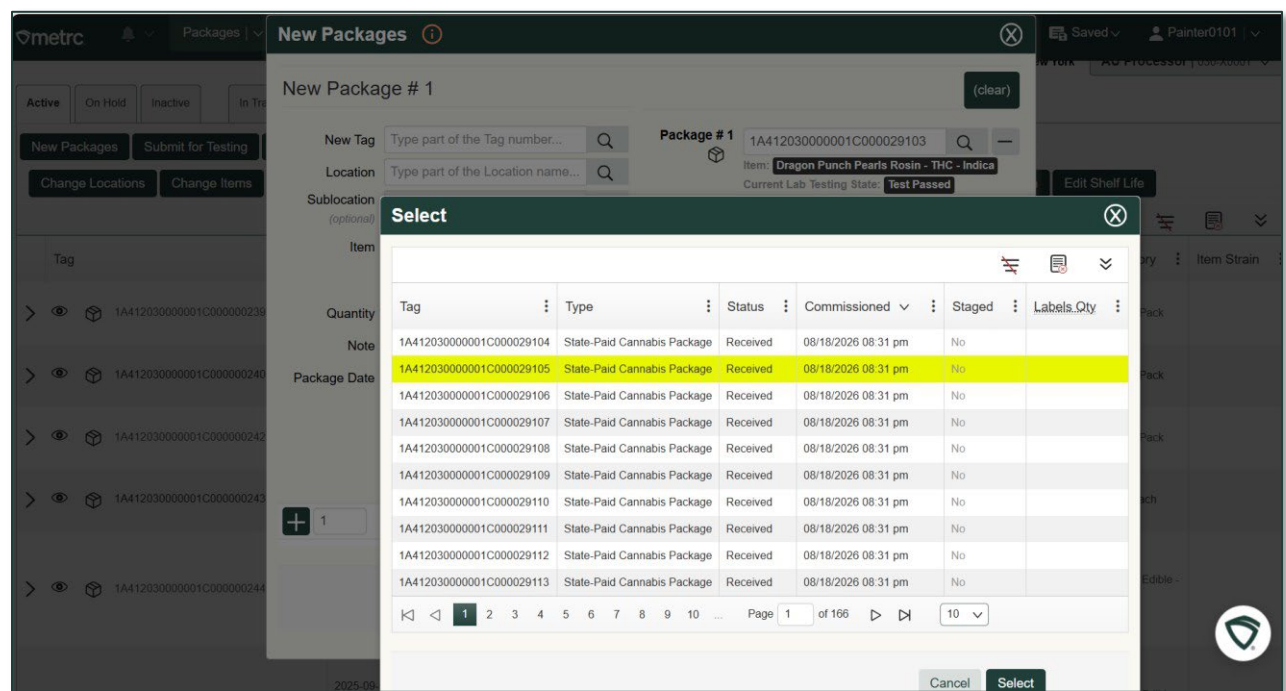
Please note:

You MUST place separate Tag Orders for each Facility. Plant and Package Tags are programmed for each of your Facilities individually and are placed within your Metrc account automatically once received.
Make sure that you are in the correct Facility within Metrc when you place the order.
Tag Orders are **not transferable between Facilities**.
All Tag Orders are final, so we recommend that you place your orders carefully.

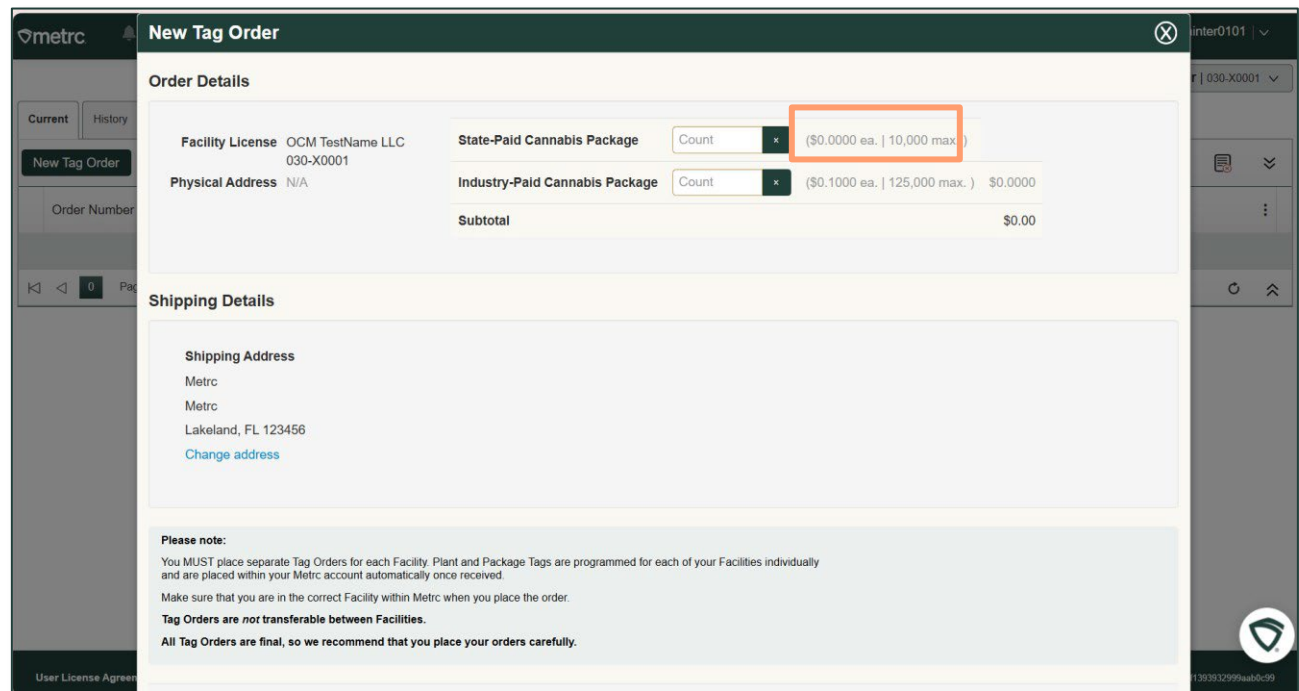
Place Order

Cancel

Example image 2: Maximum on-hand limit view after State-Paid Package UID order



Example Image 3: Assigning State-Paid Cannabis Package UIDs to a new package



Example Image 4: Maximum on-hand limit is updated

Option 2: “Industry-Paid”

If the state paid on-hand maximum has been reached, licensees can order more Plant UIDs and/or Package UIDs using the Industry-Paid option.

- **Industry-Paid Cannabis Plant:** For Cultivators only
- **Industry-Paid Cannabis Package:** For all license types

On the right-hand side of each industry paid UID type, the cost per UID as well as the maximum order quantity for each type is displayed.

New Tag Order

Order Details

Facility License	AU Cultivator 020-X0001	Tag Type	Quantity	Unit Price (Price Max)	Total
Physical Address	N/A	<u>State-Paid Cannabis Plant</u>	Count x	\$0.0000 ea. 24,000 max.	\$0.00
		<u>State-Paid Cannabis Package</u>	Count x	\$0.0000 ea. 6,000 max.	\$0.00
		<u>Industry-Paid Cannabis Plant</u>	Count x	\$0.1000 ea. 60,000 max.	\$0.00
		<u>Industry-Paid Cannabis Package</u>	Count x	\$0.1000 ea. 60,000 max.	\$0.00
		Subtotal			\$0.00

Shipping Details

Shipping Address

Shellie Owen
21 Broad st
Lake George, NY 12845
[Change address](#)

Please note:

You MUST place separate Tag Orders for each Facility. Plant and Package Tags are programmed for each of your Facilities individually and are placed within your Metrc account automatically once received.

Make sure that you are in the correct Facility within Metrc when you place the order.

Tag Orders are not transferable between Facilities.

All Tag Orders are final, so we recommend that you place your orders carefully.

Place Order

Cancel

Updated New Tag Order action window

Placing a New Plant or Package UID Order from the action window

- In the Order Details section, navigate to either the State-Paid or Industry-Paid option.
- Enter the preferred amount of each Metrc Plant and/or Package UID tag.
 - The order details will show a subtotal based on the option selected.
- Once the count (quantity) is entered, go to the Shipping Details section.
- Review the Shipping Address to confirm accuracy. If changes are required, click on “Change address” to make necessary edits.
- Select the “Choose a Shipping Speed” button to generate the options available.
- Select the preferred shipping speed.
- Select the “Calculate Total” button on the right side to calculate the total cost of the order.
 - **Reminder:** For state paid Plant and/or Package UIDs, licensees are only responsible for costs related shipping and handling.

New Tag Order

Order Details

Facility License

AU Cultivator

020-X0001

Physical Address

N/A

State-Paid Cannabis Plant

100

x

(\$0.0000 ea. | 24,000 max.)

State-Paid Cannabis Package

100

x

(\$0.0000 ea. | 6,000 max.)

Industry-Paid Cannabis Plant

Count

x

(\$0.1000 ea. | 60,000 max.)

\$0.0000

Industry-Paid Cannabis Package

Count

x

(\$0.1000 ea. | 60,000 max.)

\$0.0000

Subtotal

\$0.00

Shipping Details

Shipping Address

Shellie Owen

21 Broad st

Lake George, NY 12845

Change address

Choose a Shipping Speed

Next Day

Estimated business days in transit: 1

Two day

Estimated business days in transit: 2

Standard

Estimated business days in transit: 3

Calculate Total

Shipping/Handling

\$28.08

Total Amount

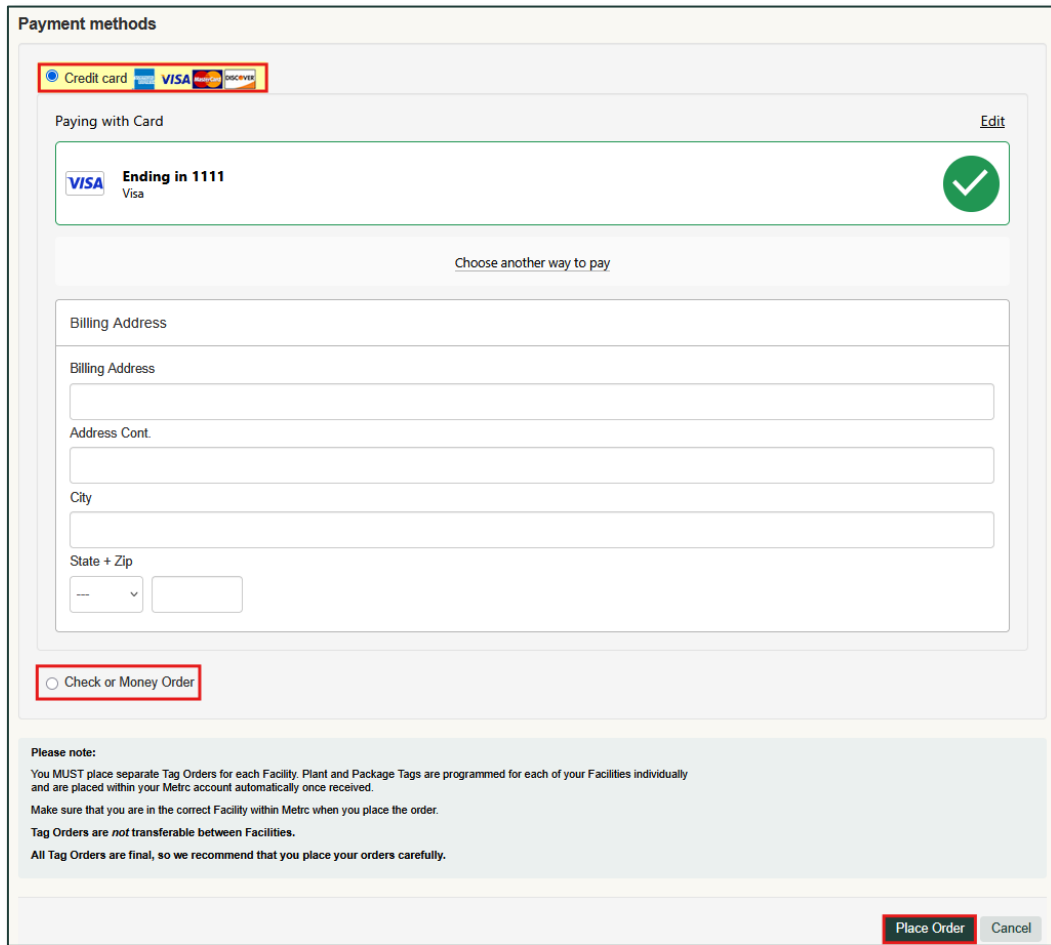
\$28.08

Payment methods

New Tag Order for State-Paid Metrc Plant and Package UID tags

New Plant or Package UID Order payments

Below the Shipping Details, in the Payment Methods section, please select the preferred method of payment – “Credit Card” or a “Check or Money Order”. Once all required details are entered and confirmed, select “Place Order” to submit the order to Metrc.



The screenshot shows the "Payment methods" section of the Metrc interface. At the top, there's a "Credit card" option with logos for Visa, Mastercard, and Discover. Below this, a "Paying with Card" section is active, showing a Visa card ending in 1111 with a green checkmark and an "Edit" link. A "Choose another way to pay" link is also present. The "Billing Address" section contains fields for "Billing Address", "Address Cont.", "City", and "State + Zip". Below this, the "Check or Money Order" option is selected. A "Please note:" section contains important information about Tag Orders. At the bottom right, there are "Place Order" and "Cancel" buttons.

Payment methods

☒ Credit card   

Paying with Card Edit

 Ending in 1111
Visa 

[Choose another way to pay](#)

Billing Address

Billing Address

Address Cont.

City

State + Zip

☐ Check or Money Order

Please note:
You MUST place separate Tag Orders for each Facility. Plant and Package Tags are programmed for each of your Facilities individually and are placed within your Metrc account automatically once received.
Make sure that you are in the correct Facility within Metrc when you place the order.
Tag Orders are *not* transferable between Facilities.
All Tag Orders are final, so we recommend that you place your orders carefully.

Place Order Cancel

Selecting the Payment Method and Placing a New Tag Order

As state paid orders are placed, the “Maximum” limit will update accordingly after your order is received, providing easy visibility into how many State-Paid UIDs remain.

New Tag Order

Order Details

Facility License

AU Cultivator

020-X0001

Physical Address

N/A

State-Paid Cannabis Plant

Count

x

(\$0.0000 ea. | 23,900 max.)

State-Paid Cannabis Package

Count

x

(\$0.0000 ea. | 5,900 max.)

Industry-Paid Cannabis Plant

Count

x

(\$0.1000 ea. | 60,000 max.)

\$0.0000

Industry-Paid Cannabis Package

Count

x

(\$0.1000 ea. | 60,000 max.)

\$0.0000

Subtotal

\$0.00

Shipping Details

State-Paid maximum on-hand limit remaining

Ordering state paid Retail Item IDs

Each month, AU/MED/DUAL Processor facilities will have access to a Retail Item ID allotment up to 125,000. At the end of each month, your available Retail Item ID allotment balance will be reviewed. If your balance is below 125,000, an additional allotment will automatically be added to bring your available balance back to 125,000. These allotments will be applied the evening before the first day of the new month.

If you need more Retail Item IDs beyond the 125,000 monthly allotment, additional Retail Item IDs may be purchased. Any Retail Item IDs purchased above the monthly allotment will be industry-paid and cost \$0.10 each.

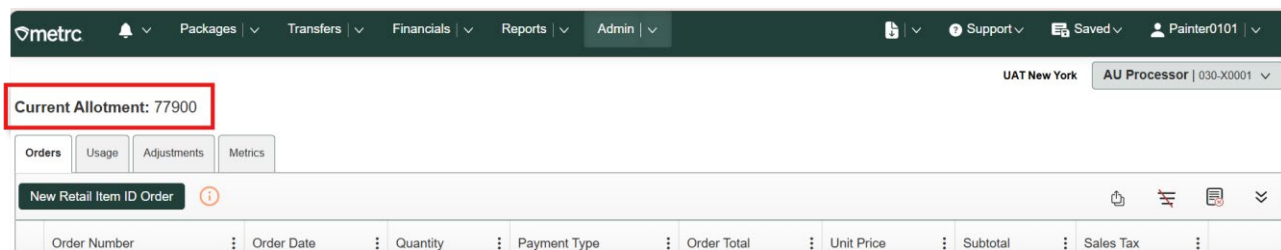
Retail Item IDs purchased by your license will be used first. Once those have been used, any available state-paid allotment will be used next.

Example A: Processor A has 50,000 available Retail Item IDs on 8/31. On 9/1, Processor A will be provided an additional 75,000 Retail Item IDs to bring their allotment to 125,000.

Example B: Processor B has 125,000 available Retail Item IDs on 8/31. On 9/1, Processor B will be provided no additional Retail Item IDs and their allotment will remain at 125,000.

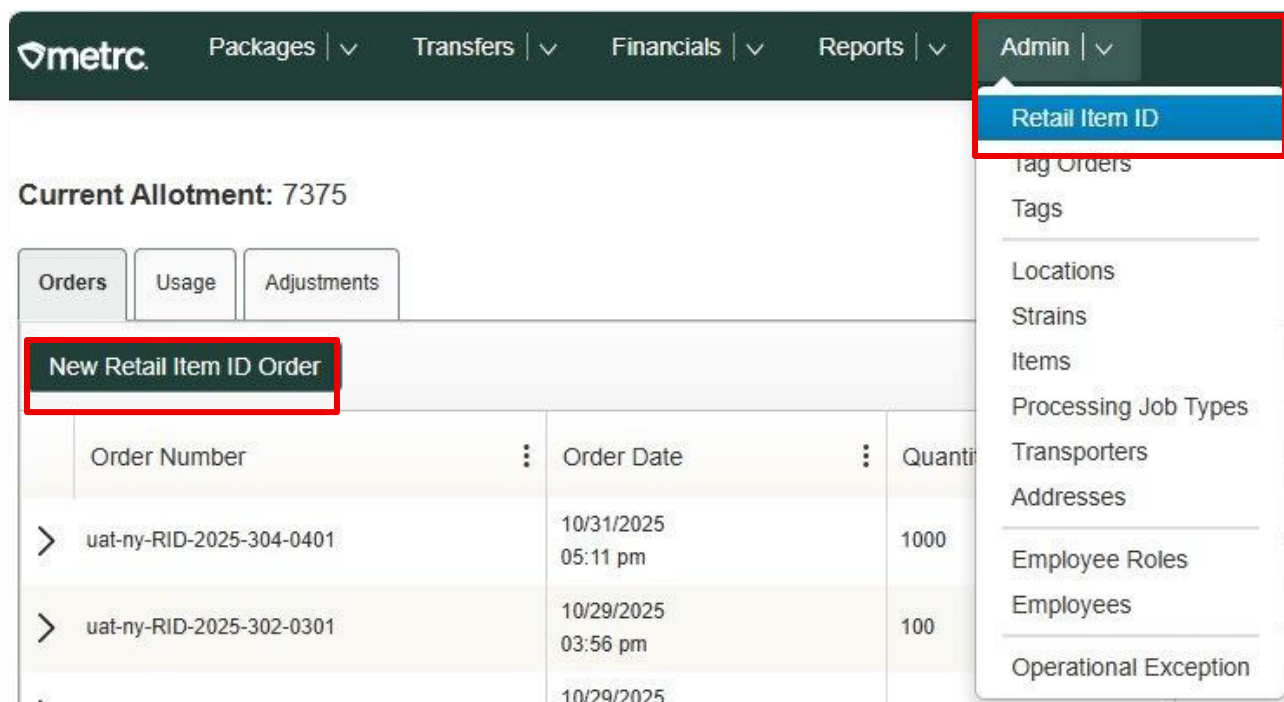
To view your available Retail Item ID allotment:

- First, make sure you are in the correct facility in Metrc.
- Navigate to the Admin dropdown on the navigational toolbar.
- Select “Retail Item ID” from the options list.
- On the top left corner of the screen, you will see your current allotment of Retail Item IDs.



To order additional Retail Item IDs, follow these steps:

- First, make sure you are in the correct license in Metrc as Retail Item IDs are not transferrable.
- Navigate to the Admin dropdown on the navigational toolbar.
- Select “Retail Item ID” from the options list.
- Click the “New Retail Item ID Order” button.



The screenshot shows the Metrc Admin menu with 'Retail Item ID' selected. The main interface displays the 'Current Allotment: 7375' and a table of orders. The 'New Retail Item ID Order' button is highlighted in the top left of the table area.

Order Number	Order Date	Quantity
> uat-ny-RID-2025-304-0401	10/31/2025 05:11 pm	1000
> uat-ny-RID-2025-302-0301	10/29/2025 03:56 pm	100
	10/29/2025	

Ordering Retail Item IDs

From the New Retail Item ID action window:

- Enter the count, or quantity, needed.
- Enter the correct Billing Address or select an address from a list of available options.
- Click the Calculate Total button to review the order total.
- In the Payment Method section, please add or select the preferred Credit Card for payment.
- Confirm all required information is entered and accurate before clicking the “Place Order” button to submit the order to Metrc.

Once a Retail Item ID order has been placed, the quantity ordered will appear under Current Allotment on the Retail Item ID grid.

Important note: Any allotment that is already on hand (“Current Allotment”) prior to 9/1 will be used, or deducted, first before transitioning to state paid Retail Item IDs.

Example:

- On August 31, if a Processor has 5,000 Retail Item IDs under their Current Allotment and an additional 120,000 State-Paid Retail Item IDs are added, they will have 125,000 available Retail Item IDs.
- If the Processor completes a production run creating 6,000 finished good units:
 - The 5,000 Retail Item ID on-hand allotment from 8/31 will be deducted first, then 1,000 State-paid Retail Item ID units will be deducted.
- A total of 119,000 State-Paid Retail Item IDs will remain in the Current Allotment.

FAQs

1. Will state paid Metrc Plant UIDs, Package UIDs and Retail Item IDs expire?

A: State paid Plant UIDs, Package UIDs and Retail Item IDs will be available until further notice.

2. Can a licensee request additional state paid Metrc Plant UIDs, Package UIDs, or Retail Item IDs if the maximum on-hand limit is reached?

A: The OCM will cover the cost of all UIDs, provided the facility remains at or below the established maximum on-hand limits.

On-hand means Plant UIDs, Package UIDs and/or Retail Item IDs have not yet been assigned to a plant, package, or finished good unit. Once it is assigned, it no longer counts toward your on-hand inventory limit, allowing you to order additional tags as needed.

3. Can an Operator with multiple license types “transfer” state-paid Metrc Plant UID tags, Package UID tags, or Retail Item IDs to one license type over to another?

A: No, state paid or industry paid Plant UIDs, Package UIDs, or Retail Item IDs are not transferrable between licenses.

4. What if I accidentally place a Metrc Plant UIDs, Package UIDs, or Retail Item ID order under the wrong license?

A: Please contact Metrc Support by submitting a case in the [support portal](#) or by calling 866-577-6506.

5. Why did my state-paid on-hand limit change?

A: State-paid Plant UID, Package UID, and Retail Item ID on-hand limits may be adjusted over time based on program availability and usage. As a result, the number of state-paid UIDs available to your facility may change.

Metrc resources

If you need additional support, the following resources are available:

Metrc Support

You can submit and track a case via the [Support portal](#) or by calling 877-566-6506. Our team is available:

- Monday – Friday, 8 a.m. ET – 10 p.m. ET
- Saturday 10 a.m. – 8 p.m. ET
- Sunday – Voicemail or portal only

Please note: If accessing the portal for the first time, a username (which is established when logging in), the respective state, “Facility license number”, and a valid email to set a password are required.

Metrc Learn

Our on-demand training platform provides users with interactive, educational information on system functionality to expand skillsets and drive workflow efficiencies.

Access [Metrc Learn](#) directly or via the Support drop-down in Metrc. If you have not yet registered for Metrc Learn, that will be your first step.

Metrc Expert

In the Metrc system, click on widget icon in the lower right-hand corner to open the Metrc Expert knowledge base to access step-by-step guides, ask questions, and more.

Metrc.com

Explore your [state’s partner page](#) for training links, FAQs, and more.

Thank you for your continued partnership.