

Bulletin Number: KY_IB_0018	Distribution Date: 09/04/2026	Effective Date: Ongoing
Contact Point: Metrc Support	Subject: Infused Allotment for Patients	
Reason: To provide guidance on the Infused column when checking patient allotments		

Greetings,

Metrc, in conjunction with the OMC, wanted to provide additional guidance on the use of the infused column when checking patient allotments

There are no item categories available in the Kentucky instance of Metrc that use the Infused Available allotment, meaning the available allotment for Infused will always read 0 and should be ignored.

For edibles, please reference the THC available allotment.

<i>Patient Allotment Category</i>	<i>Metrc Product Type</i>	<i>Related Metrc Categories</i>
Flower	Flower Products	• Raw Plant Material • Shake/Trim
THC	Infused Products	• Infused Edible • Infused Liquid Edible Beverage • Dermal Patch • Infused Non-Edible
Concentrate	Concentrate Products	• Concentrate (each) • Oil for Oral Administration • Tinctures (each)
Infused	N/A	N/A

For more information on patient allotments and a breakdown of which item categories pull from which allotment, please review [Metrc Bulletin 14](#).

Metrc resources

If you have any questions, or need additional support, the following resources are available:

Contact Metrc Support

By using the new full-service system by navigating to [Support.Metrc.com](https://support.metrc.com), or from the Metrc System, click Support and navigate to support.metrc.com and it will redirect to the portal.

Please note: If accessing the portal for the first time, a username (which is established when logging in), the respective state and “Facility license number”, and a valid email to set a password are required.

Metrc Learn

Metrc Learn has been redesigned to provide users with interactive, educational information on system functionality to expand skillsets and drive workflow efficiencies.

Accessing the new [Metrc Learn](https://learn.metrc.com) platform is simple:

From within the Metrc system

- Navigate to the drop-down Support menu in the navigational toolbar and select “Sign up for Training” to register.

From the Metrc website

- Navigate to your [state's partner page](#) and scroll down to the “Metrc’s Training Resources” section to find the link.

Also, save the link – *learn.metrc.com* – as a bookmark in your preferred web browser. If you have the existing link saved as a bookmark, please replace it with the new link.

Metrc Expert

In the Metrc system, click on widget icon in the lower right-hand corner to open the Metrc Expert knowledge base to access step-by-step guides, ask questions, and more.

Thank you for your continued partnership.