

Bulletin Number: MD_IB_0129	Distribution Date: 09/04/2026	Effective Date: 11/04/2026
Contact Point: Metrc Support	Subject: Fall Industry Webinar on 11/04/26	
Reason: Metrc is hosting a Virtual Industry Webinar on November 4th to provide updates educational content for licensees regarding system functionality and best practices.		

Greetings,

Metrc and the Maryland Cannabis Administration (MCA) are pleased to notify all industry users of the upcoming Metrc Virtual Webinar meeting being held on **Wednesday, November 4th, 2026, from 12:00 p.m. – 1:00 p.m. EST.**

During the Virtual Industry Webinar, we will cover topics including recent functionality updates, sales tax as a required field, five new item categories, and what's new with Retail ID. There will also be an opportunity for attendees to ask questions and provide feedback.

Metrc Users in Maryland will receive credit in [Metrc Learn](#) for attending the Virtual Industry Webinar.

To register for the Metrc Virtual Industry Webinar, follow the steps below:

- All licensees attending the Virtual Industry Webinar must first be registered for [Metrc Learn](#), learning management system (detailed steps below).
 - Once registered for Metrc Learn, licensees must complete the New Business Fundamentals.
 - Upon completing New Business Fundamentals, the course titled **Maryland Fall Industry Webinar 11/4/2026** will be available.
- Licensees will be able to join the Live Webinar meeting via the Microsoft Teams link provided in Metrc Learn once registered for the event.
- If there are any issues joining the virtual meeting, please call Metrc Support at 877-566-6506 or email learn@metrc.com.

Please read on for more details.

Register for Metrc Learn

Metrc Learn is the learning management system to register for a Metrc Learn account, take the following steps:

1. Navigate to the Metrc Learn login page by:
 - Using the new link: learn.metrc.com; or
 - From within the Metrc system – Navigate to the Support area on the navigational toolbar and select “Sign up for Training” from the dropdown menu of options.
2. Click the ‘Register’ link next to ‘New user?’ – **see Figure 1.**

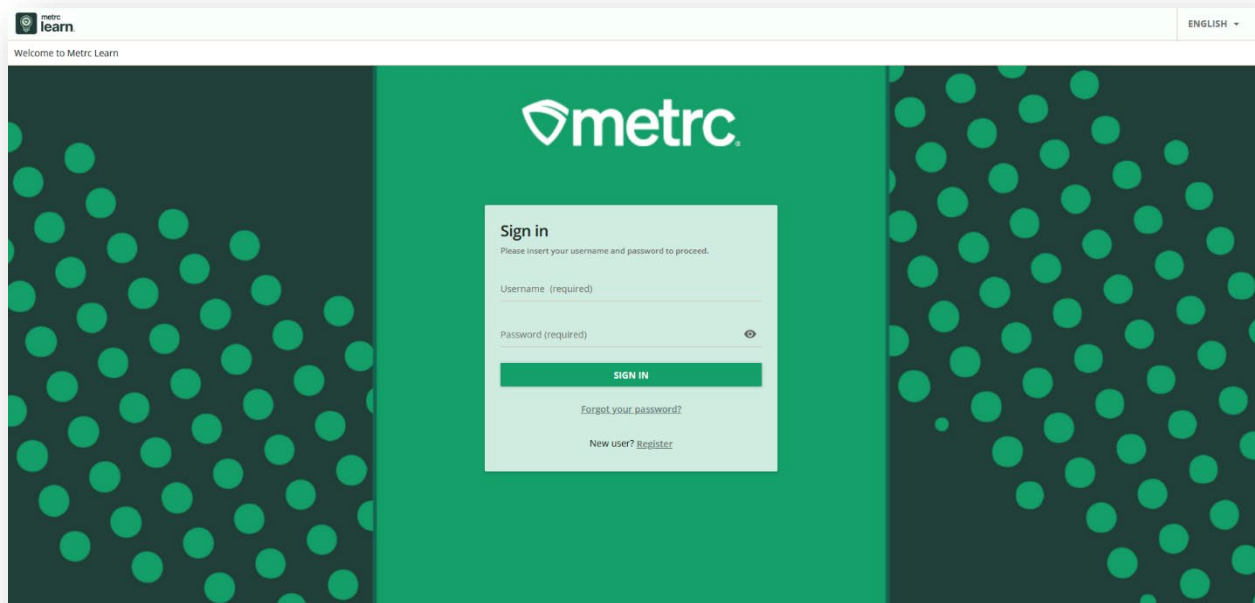


Figure 1: Metrc Learn login page

Once the ‘Register’ link is clicked, the registration page will appear.

3. From the registration page, complete all required information on the form. The password must include at least 9 characters.
 - **NOTE:** Please be sure to select **Maryland Industry Users** in the field titled “State or region your facility is licensed in”.
 - When complete, click ‘Next’ – **see Figure 2.**

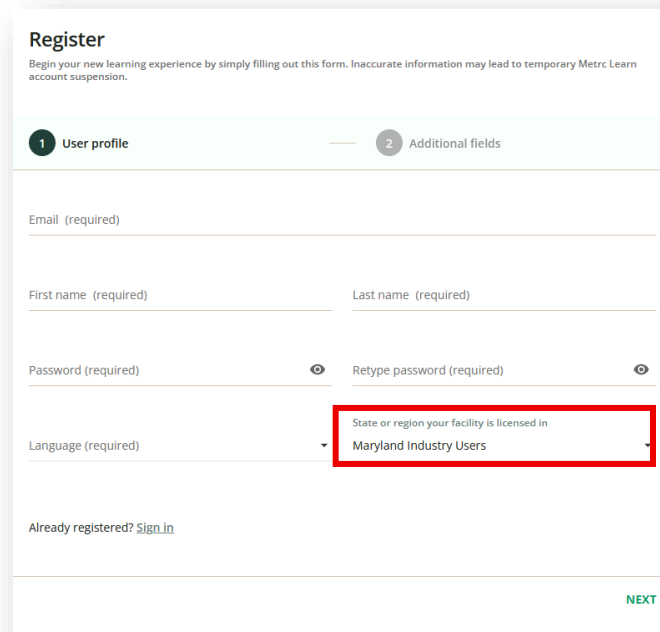


Figure 2: Registration – User profile

4. On the next page, fill in all additional fields and click 'Register' – see Figure 3.

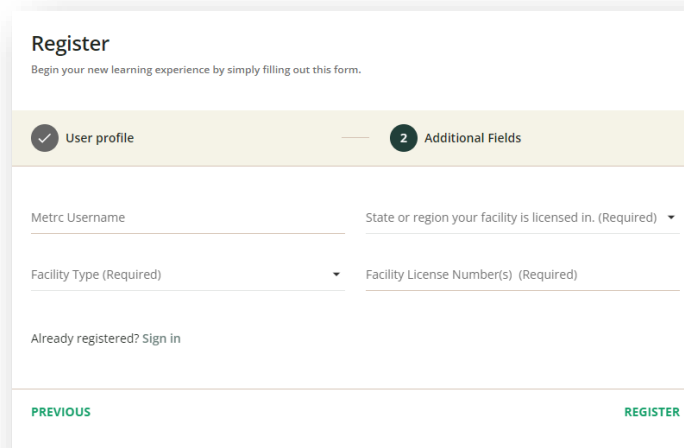


Figure 3: Registration – Additional fields

Upon approval of active Metric Learn status, which can take up to 48 hours (2 business days), an email invitation will be sent to the email provided to set a password.

Note: If working in multiple licenses, enter all licenses on the lines provided, and then select the license type that reflects the area of the role requesting access to Metric training.

Metrc Support Bulletin



Once the email invitation is received, navigate to the [Metrc Learn login page](#) to sign in and access training.

For more information about Metrc Learn, consult [MD Industry Bulletin #82](#) and [MD Industry Bulletin #86](#).

Metrc Virtual Industry Webinar details

Wednesday, November 4th, 2026

12:00 PM – 1:00 PM EST

Register in Metrc Learn to access meeting link

We look forward to seeing you there!